



West Bengal Tourism Development Corporation

(A Government of West Bengal Undertaking)

GSTIN No : 19AAACW3093Q1ZL

WBTDCLs e-Ticketing Service

Electronic Reservation Slip (Personal User)

Print Date: 12-02-2024 11:09

Booking No	AG240013015	Booking Date	07 February 2024 21:06
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Booked by	DR ASISH BHAKTA	Mobile No	9733067610
Address	MAHISHADAL.EAST MEDINIPUR	Email	schakraborty98@yahoo.com
Pin	722628	Citizen	India
City	MEDINIPUR	Country	India

Agent(Biswa Bhromon,Bhromon)

Property details

Name	MANGALDHARA TOURISM PROPERTY, BARRACKPORE		
Address	Barrackpore, DIST: North 24 Parganas, PIN-700120, West Bengal, India		
Contact No	+91-9874026921 (Manager)		
Check-in	28 February 2024 (from 12:00 Hrs)	Check-out	29 February 2024 (until 11:00 Hrs)
Previous Check-in	17 February 2024 (from 12:00 Hrs)	Previous Check-out	18 February 2024 (until 11:00 Hrs)

Payment details

F = Family C = Cancelled

From	To	Room(s) / Family	Total	Discount / Deduction	Discount Type	Net Amount	Cancellation Charge	Status
Room Type	AC DLX DBL RIVER FACING- FIRST FLOOR					Tariff (Per Night)	3,400.00	
28-02-2024	29-02-2024	1 F1	3,400.00	340.00 (10%)	Sr Ctz	3,060.00		Booked
28-02-2024	29-02-2024	1 F2	3,400.00	340.00 (10%)	Sr Ctz	3,060.00		Booked
Room Type	AC SUITE RIVER FACING - FIRST FLOOR					Tariff (Per Night)	4,800.00	
28-02-2024	29-02-2024	1 F3	4,800.00	480.00 (10%)	Sr Ctz	4,320.00		Booked
Room Type	AC INTERCONNECTED ROOM - FIRST FLOOR RIVER FACING					Tariff (Per Night)	6,500.00	
28-02-2024	29-02-2024	1 F4	6,500.00	650.00 (10%)	Sr Ctz	5,850.00		Booked

Total Room Charges	4	18,100.00	1,810.00		16,290.00		
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Mode of Payment	Transaction ID	Amount	Date
Purchase Agent Wallet		16,290.00	07-02-2024

Guest details

Sl no	Name	Family	Age	Sex	ID Type	Id No
1*	DR ASISH BHAKTA	1	67	M	Aadhaar Card	635527861259
2*	DR ASISH BHAKTA	2	67	M	Aadhaar Card	635527861259
3*	DR ASISH BHAKTA	3	67	M	Aadhaar Card	635527861259
4*	DR ASISH BHAKTA	4	67	M	Aadhaar Card	635527861259

Upgraded/Rescheduled From

Terms & conditions

Terms & Conditions for WBTDCL Tourism Properties

A. Reservation Rules

1. **Please Follow The Restriction Imposed and Guidelines as Being Issued Time to Time By the Government and Local Authorities of the District Before Booking.**
2. During check-in time all guest will have to produce an identity card (Voter Identity card / Passport / Pan Card/ Driving License/Photo ID card issued by Central / State Govt. for their employees etc.) in original as mentioned in reservation slip. The guest will also record relationship with accompanying members during check in.
3. The booking at the chosen Property is not transferable and is valid only if one of the ID card noted above is presented during the check in. The guest should carry with him/her a print out of the e-reservation slip.
4. Two children below 8-years of age may stay with parents without additional room tariff subject to size of the room booked. Extra bed is available on additional payment, subject to availability of space in room. (No extra person or Extra cot allowed in the Houseboat at Mangaldhara, Barrackpore)
5. WBTDCL will not be liable for non-availability of amenities / services caused by irreparable technical faults or natural calamity.
6. Due to the ongoing renovation work at the lodges of WBTDCL, we deeply regret the inconvenience that you might face during your stay.
7. Please do not pay any tips to the staffs of the Lodges of WBTDCL.
8. **Pre/Postponement of booking** is allowed only once for a particular booking.
 1. There should be clear 7 days in between the date of check-in and date of attempt for availing the facility of Pre / postponement
 2. During pre/postpone, full amount is to be paid for the new date of booking and full amount of old booking will be auto refunded (Subject to availability and using the pre/postpone option)
 3. **No refund will be applicable for cancellation of a booking after availing the facility of pre/postpone.**
9. **Pet are not allowed in any Tourism Property**
10. No outside food including food through food delivery vendors would be allowed inside WBTDCL Tourism Properties.

B. Tax Rules

1. GST-12% with Full ITC to be paid on spot during check-in (When Room rent between Re. 1/- to Rs. 7500/- per day)
2. GST-18% with Full ITC to be paid on spot during check-in (When Room rent between Rs. 7,501/- and above per day)
3. As per notification 30/09/2019 with effect from 1/10/2019
4. Service Charge 5% (Optional) on Room Rent to be paid on spot during check-in

C. Discount Charges w.e.f 01/07/2022

1. Discount applicable for rooms (no two discounts will be applicable at a time in a single booking)
 - a) **"10 % Discount (Senior Citizen, Cancer Patient, Single Occupancy) will be applicable on Weekdays (Mon-Thurs) only, Only one discount will be applicable per person per room , No discounts on Weekends (Fri-Sun) and Govt Holidays" (No discount for booking of Hollong Tourist Lodge)**
2. **A person who has already booked a room in his/her name will not be able to book any other room in his/her name.**

A person can book only 1(one) room at a time in his/her name.

A person is not entitled to indulge in multiple bookings of rooms in the same name.

In case of a person who is a senior citizen/cancer patient, he/she can avail the senior citizen/cancer patient discount pertaining to that room only, where he/she is staying.
3. Any type of Discount applicable is to be selected during the time of booking; no further claims regarding the same will be accepted afterwards.
4. Proper id/medical proofs to be submitted during check-in at Lodge for the discounts claimed during booking.
5. No discounts applicable for Hollong Tourist Lodge
6. **In case of Darjeeling Tourism Property** - Room rate reduced due to renovation, complimentary food voucher @ Rs 800/- & Rs 600/- is issued for rooms booked earlier @ Rs 3800/- & Rs 2700/- respectively, to be redeemed during stay at Darjeeling TP

D. Extra Charges

1. Extra Person Charges 20 % of the room rent payable on spot .
2. Extra Cot Charges 30 % of the room rent payable on spot.
3. Tariff for extra person in double / triple bedrooms:
4. 30% of tariff for extra bed/Mattress (subject to availability)
5. 20% of tariff for extra person without extra bed.
6. **10 % Room service charge is to be paid on total food bill that will be consumed in the room of the Tourism Property**

E. Special Cases

1. All the Tourism Properties except Kalighat, Hollong and Jayatu Tourism Property have complementary breakfast. No complimentary breakfast for Dormitory Accommodation, Single Complimentary Breakfast for Single Occupancy Room.
2. **Complimentary Breakfast timing:** The breakfast schedule time is fixed from 08.00 AM to 10.00 AM at the restaurant /Dining hall at all Tourism properties of WBTDC. (Except at Jhargram Rajbari TP where the breakfast timing will be from 07.30 am to 09.30 am)
3. For the tourist having booking at Matla Tourism property Sajnekhali -(Boat timings) pickup time from Gadkhali is 10.30 am -11.00 am and drop from Matla Tourism property Sajnekhali to Gadkhali is 8.30 am - 9.00 am
4. For the tourists having bookings at Sabujdweep Tourism property -(Boat timings) complimentary pickup time from Ashram Ghat, Balagarh is 11.15 am -11.45 AM and drop from Sabujdweep Tourism property Ghat to Ashram Ghat is 11.00 am – 11.30 AM. It may also be kindly noted that other than the above timings NO COMPLIMENTAY Pick-up/drop would be provided and the tourists would need to arrange on his own the to and fro boat service from Sabujdweep Tourism Property.

F. Cancellation Policy

1. Reservation may be cancelled by the guest through this portal (**only for online payments made by an Indian citizen**). The amount of refund will be reversed to the debit/credit card/bank account after deducting the cancellation charges as per policy.
2. Reservation may be cancelled in case of acute administrative requirement/Operational issues.No cancellation charge will be deducted under such scenario.
3. For part cancellation, normal refund rules will apply.
4. Refund admissible only upon production of the original reservation slip.

***** All the calculation of cancellation will be based from Check-in date & time.**

G. Hollong Tourist Lodge :

1. Extra-person charges at Hollong Tourist Lodge is Rs. 1500 plus GST per person. Only one extra person allowed per room
2. Only one extra person is allowed per room.
3. Hollong Tourist Lodge does not have a Complimentary Breakfast.
4. The tariff per NAC room is Rs. 4000 (GST extra to be paid on spot) includes Room Charges only, all other charges including safaris, meals, etc are to be paid on the spot
5. Room numbers will be allotted on spot on a first come first serve basis at the Tourist Lodge .No allotment of room number during booking or prior to check-in.
6. No Discount applicable for booking of Hollong Tourist Lodge.

Cancellation Rules (will be calculated from the date and time of check-in)

- Cancellation Rules of Tourism Properties of WBTDC:(Except Hollong TL)

Cancellation charge within 48 hours 100%

Cancellation charge 49 - 144 Hrs (3-6 days) 50%

Cancellation charge 145 - 360 Hrs (7-15 days) 30%

Cancellation charge 361-720Hrs (16-30 days) 20%

Cancellation charge beyond 721 hrs (30 days) 10%

- Cancellation Rules of Hollong Tourist Lodge

NAC Std Double Bedded Room

Cancellation charge within 336 hours (0-14 days) 100%

Cancellation charge 337 - 720 Hrs. (15-30 days) 50%

Cancellation Rules:

AC DLX DBL RIVER FACING- FIRST FLOOR

Cancellation charge within 48 hours 100%
Cancellation charge 49 - 144 Hrs (3-6 days) 50%
Cancellation charge 145 - 360 Hrs (7-15 days) 30%
Cancellation charge 361-720Hrs (16-30 days) 20%
Cancellation charge beyond 721 hrs (30 days) 10%

AC INTERCONNECTED ROOM - FIRST FLOOR RIVER FACING

Cancellation charge within 48 hours 100%
Cancellation charge 49 - 144 Hrs (3-6 days) 50%
Cancellation charge 145 - 360 Hrs (7-15 days) 30%
Cancellation charge 361-720Hrs (16-30 days) 20%
Cancellation charge beyond 721 hrs (30 days) 10%

AC SUITE RIVER FACING - FIRST FLOOR

Cancellation charge within 48 hours 100%
Cancellation charge 49 - 144 Hrs (3-6 days) 50%
Cancellation charge 145 - 360 Hrs (7-15 days) 30%
Cancellation charge 361-720Hrs (16-30 days) 20%
Cancellation charge beyond 721 hrs (30 days) 10%

WEST BENGAL TOURISM DEVELOPMENT CORPORATION TOURISM CENTRE

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For more information please contact: